



**Internal Audit Managerial Skills** 

## BUILDING A SUSTAINABLE QUALITY PROGRAM

## Course Description

An internal audit activity demonstrates its commitment to quality by meeting the expectations of its stakeholders while continuing to improve the effectiveness and efficiency of its operations. A successful quality assurance and improvement program (QAIP) is crucial to achieving this goal.

Building an effective QAIP is similar to establishing a total quality management program, where products and services are analyzed to verify they meet stakeholder expectations, operations are evaluated to determine their efficiency and effectiveness, and practices are assessed to confirm their conformance to standards. Once the QAIP has been established, sustaining it requires leaders who are responsible for setting the proper tone in support of quality.

This course will help you learn how to build and maintain an effective QAIP, leading to a successful external quality assessment.

## Course Topics

- The IPPF.
- Internal Audit Governance.
- Internal Audit Management.
- Internal Audit Staffing.
- Internal Audit Process.
- Building a Sustainable Quality Program.



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