



**Internal Audit Essential Skills** 

## OPERATIONAL AUDITING: INFLUENCING POSITIVE CHANGE



## **Course Description**

Management focuses on initiatives and issues that impact upon the operating models of business activities and processes, such as environmental stewardship, operational excellence, supply chain optimization, offshoring, talent mobility, innovation, and cloud computing to name a few. Given these dynamics, internal audit is in a unique position to influence value enhancement efforts. This is achievable through Operational Auditing.

Participants will get to explore current and emerging business trends and issues across industry sectors. They will also discover that operational auditing plays an important role in today's business environment well beyond the realm of money, compliance, and traditional internal controls, and into the realm of a trusted business partner influencing management's pursuit of operational excellence.

They will also learn how to employ various methods, tools, and skills to collect and analyze operational information and data, identify causes of operational issues and risk exposures, and develop solutions to enhance the operational performance of business activities, processes, and / or resources deployed across the organization.

This highly interactive and dynamic program engages participants through group sharing, focused activities, and case study based simulations.

## **Course Topics**

- · Dynamics of Operational Auditing.
- Essential Skill Sets and Knowledge.
- · Planning for Success.
- The Risk-Based Operational Audit.
- The Process-Oriented Operational Audit.
- The Performance-Driven Operational Audit.
- · Creating a Positive Impact.

