



VIRTUAL EVENT

# SCALING NEW HEIGHTS

International Conference Singapore Virtual Experience 14 - 18 June 2021

**50+**

Sessions

**100+**

Speakers From Around the Globe

**16**

Language Translations

## International Conference Session Available Anytime, Anywhere

The IIA will be offering the ability to participate in our International Conference from anywhere in the world. You will have access to the same downloadable resources and information offered in live events, so you won't miss out on having these valuable materials to reference in the future.

## Virtual Experience Attendees Will...

- Access all six general sessions
- Participate in interactive sessions
- Stay up-to-date on the latest hot topics presented at the conference
- Earn up to 18 CPE credits

## Event Agenda

### Monday, June 14th

(9AM-1:30PM SGT)

- Opening General Session
- 10 Concurrent Session options

### Tuesday, June 15th

(9AM-1:30PM SGT)

- General Session
- 10 Concurrent Session options
- Workshop 1 (additional registration required, 2PM-6PM)

### Wednesday, June 16th

(9AM-1:30PM SGT)

- General Session
- 10 Concurrent Session options

### Thursday, June 17th

(9AM-1:30PM SGT)

- General Session
- 10 Concurrent Session options
- Workshop 2 (additional registration required, 2PM-6PM)

### Friday, June 18th

(9AM-1:30PM SGT)

- General Session
- 5 Concurrent session Options
- Closing Keynote Session

**EARLY BIRD GROUP RATE \$595**

(minimal 10 participant, open to all, members and non-members regardless).  
Pendaftaran sampai tanggal 12 April 2021.

\*Early Bird Group Rate secara kolektif, jika tidak terpenuhi berlaku harga normal (from \$895) dan pendaftaran dilakukan secara individu

Informasi pendaftaran dan keterangan lebih lanjut Hubungi:

✉ Pitoyo : [pitoyo@iia-indonesia.org](mailto:pitoyo@iia-indonesia.org) ✉ Dewi : [dewi@iia-indonesia.org](mailto:dewi@iia-indonesia.org)



# INTERNATIONAL CONFERENCE

VIRTUAL EXPERIENCE / 14-18 JUNE 2021



## Syarat dan Ketentuan:

IIA Indonesia mengkoordinir pendaftaran secara kolektif program International Conference 2021, di Singapore, pada tanggal 14-18 Juni 2021, khusus untuk mendapatkan Early Bird Rate Group dengan syarat minimum terpenuhi 10 peserta.

Penutupan pendaftaran tersebut pada tanggal 12 April 2021.

Apabila hingga penutupan pendaftaran Early Bird Group tanggal 12 April 2021, secara kolektif tidak mencapai 10 orang. Maka peserta yang sudah mendaftarkan diri dapat langsung melakukan registrasi melalui <https://na.eventscloud.com/ereg/index.php?eventid=601862&> dan berlaku harga normal sesuai dengan ketentuan panitia International Conference 2021.

Info detail dapat mengunjungi laman: <https://ic.globaliaa.org/2021>

## Info detail harga:

Category	Early Bird Rate <i>Valid till 16 April 2021 at 11:59 p.m. Eastern Time</i>		Standard Rate <i>Applicable from 17 April 2021 at 12:00 a.m. Eastern Time</i>	
	Individual Registration Fee Per Person (USD)	Group Registration* Fee Per Person (USD)	Individual Registration Fee Per Person (USD)	Group Registration* Fee Per Person (USD)
Local Affiliate#	695	<b>595</b>	895	<b>795</b>
Member	795		995	
Non-member	NA		1,195	

*\*Registrants in the group registration can be a mix of IIA members and non-IIA members.  
#Local Affiliate rate applies to IIA members from IIA Institutes/chapters in ASEAN.*

# SCALING NEW HEIGHTS

International Conference Singapore Virtual Experience 14-18 June 2021

**VIRTUAL  
EVENT**



**Monday, 14 June 2021**

9:00 – 9:30 a.m. SGT	<b>2021 International Conference Welcome</b> Ms Indraneel Rajah, Minister in the Prime Minister's Office, Second Minister for Finance and National Development Singapore				
9:30 – 10:30 a.m. SGT <b>1.2 CPE</b>	<b>Opening Keynote: Harnessing the Power of Technology</b> Marcus East Technical Director, Google and Former eCommerce Executive, Apple USA				
10:30 – 11:00 a.m. SGT	<b>Virtual Networking Break</b>				
11:00 a.m. – 12:00 p.m. SGT  <b>1.2 CPE</b>	<b>The Future of Internal Audit</b>	<b>Risk, Controls, and Compliance</b>	<b>Data for Intelligent Auditing</b>	<b>Cybersecurity and Technology</b>	<b>Essential Skills: Beyond the Audit</b>
	<b>CS 1-1</b> <b>Internal Audit Department of Tomorrow</b>  Phil Leifermann Business Development Director TeamMate Canada  Shagen Ganason Head of Internal Audit, New Zealand AIA New Zealand New Zealand	<b>CS 1-2</b> <b>Auditing Third-Party Business Partners for Fraud and Corruption Across the Globe</b>  Natasha Williams, CIA, CFE, GRCA, GRCP Senior Manager, Global Compliance Bio-Rad Laboratories USA	<b>CS 1-3</b> <b>How to Extract Value From Data</b>  Mikaela Pisani Data Scientist Rootstrap Uruguay	<b>CS 1-4</b> <b>IT Essentials for Internal Auditors</b>  Sajay Rai, CPA, CISSP, CISM President and CEO Securely Yours LLC USA	<b>CS 1-5</b> <b>Building Collaborative Relationships for Internal Audit New Heights</b>  Antonio Martinez Marroquin Vice President and Head, Internal Audit DKSH Management Pte Ltd. Singapore
12:00 – 12:30 p.m. SGT	<b>Virtual Networking Break</b>				
12:30 – 1:30 p.m. SGT  <b>1.2 CPE</b>	<b>The Future of Internal Audit</b>	<b>Risk, Controls, and Compliance</b>	<b>Data for Intelligent Auditing</b>	<b>Cybersecurity and Technology</b>	<b>Essential Skills: Beyond the Audit</b>
	<b>CS 2-1</b> <b>Adapting to Tomorrow: Auditing Against Emerging Societal Expectations</b>  Andrew McPherson Global GRC and Internal Audit Leader PwC Australia	<b>CS 2-2</b> <b>Leveraging COSO to Enhance Governance in a World of Risk</b>  Paul Sobel, CIA, QIAL, CRMA Chairman Committee of Sponsoring Organizations of the Treadway Commission (COSO) USA  Patty Miller, CIA, QIAL, CRMA, CPA, CISA Owner PKMiller Risk Consulting, LLC USA	<b>CS 2-3</b> <b>Promoting Machine Learning in Internal Audit</b>  Thomas Vervenne, CISA, CISM, CRISC, CDPSE, CSX, CISSP, PMP, PAL-I Senior Audit Manager, Center of Expertise Philip Morris International Switzerland  Cristian Garofalo Audit Manager, Center of Expertise Philip Morris International Switzerland	<b>CS 2-4</b> <b>Blockchain Essentials for Audit Professionals: Balancing the Risk and Rewards</b>  Dong Ki Lee, CIA, CPA, CISA Director EY South Korea  Tae Yong (Tony) Kil, CIA, CISA, OCJP Audit Manager Prudential Financial Inc. South Korea	<b>CS 2-5</b> <b>Ethics and Integrity in Turbulent Times: From Buzzwords to Behavior</b>  Deanna Sullivan CIA, CRMA, CFE, CPA, CGMA Principal SullivanSolutions USA

CONFERENCE-AT-A-GLANCE

Tuesday, 15 June 2021

9:15 – 9:30 a.m. SGT	<b>2021 International Conference Day Two Welcome</b>				
9:30 – 10:30 a.m. SGT	<b>General Session 2: Creating an Inclusive Workplace</b>				
1.2 CPE	Inga Beale Former CEO of Lloyds of London and Workplace Equality Advocate England  Moderator: Anthony Pugliese President and Chief Executive Officer The Institute of Internal Auditors USA				
10:30 – 11:00 a.m. SGT	Virtual Networking Break				
	<b>The Future of Internal Audit</b>	<b>Risk, Controls, and Compliance</b>	<b>Data for Intelligent Auditing</b>	<b>Cybersecurity and Technology</b>	<b>Essential Skills: Beyond the Audit</b>
11:00 a.m. – 12:00 p.m. SGT	<b>CS 3-1</b>	<b>CS 3-2</b>	<b>CS 3-3</b>	<b>CS 3-4</b>	<b>CS 3-5</b>
1.2 CPE	<b>The Future of Internal Audit: Harnessing Value From Transformation</b>  Veron Wong, CA Partner, Enterprise Risk Consulting, Singapore Internal Audit Leader Ernst & Young Advisory Pte. Ltd. Singapore  Aloysius Fua Assurance Executive Ernst & Young Advisory Pte. Ltd. Singapore	<b>Leveraging the COSO ERM Framework to Integrate Cyber Risk Management and Enterprise Risk Management</b>  Anand Bhakta Senior Director, Risk Solutions AuditBoard USA  Jason Sechrist Director, Compliance and Audit Solutions AuditBoard USA	<b>Technology Applications for the Public Sector in Taiwan: Data Analytics, RPA, and AI</b>  Yi Hsin (Doris) Wang, CIA, CGAP, CRMA, CPA Chairman, Accounting Research and Development Foundation Professor, Accountancy at National Taipei University Taiwan  Tsan-Hsing Chiou Assistant Auditor General and Director National Audit Office Taiwan  Ching-Shin Chou Senior Auditor and Section Chief National Audit Office Taiwan	<b>Using Ethical Hacking to Conduct Cyber Security Audits</b>  Dr. Christiaan Roos Head, Cyber Security and Technology Risk Adept Advisory South Africa	<b>Effectively Communicating Audit Results: Let's Get to the Point</b>  Justin Gwin, CIA, CRMA, CISA, CPA, CRISC Managing Director BDO USA  Steve Roth, CIA, CPA Vice President, Internal Audit and ERM Norwegian Cruise Line USA
12:00 – 12:30 p.m. SGT	Virtual Networking Break				
	<b>The Future of Internal Audit</b>	<b>Risk, Controls, and Compliance</b>	<b>Data for Intelligent Auditing</b>	<b>Cybersecurity and Technology</b>	<b>Essential Skills: Beyond the Audit</b>
12:30 – 1:30 p.m. SGT	<b>CS 4-1</b>	<b>CS 4-2</b>	<b>CS 4-3</b>	<b>CS 4-4</b>	<b>CS 4-5</b>
1.2 CPE	<b>A Case-based Learning: Internal Audit Beyond Imagination</b>  Gil Ber, CIA, CPA, CRISC Chief Audit Executive EL AL Israel Airlines Israel	<b>ESG Performance, Reporting, and Assurance</b>  Robert B. Hirth, Jr. Senior Managing Director, Protiviti Chairman Emeritus, Committee of Sponsoring Organizations of the Treadway Commission (COSO) Co-Vice Chair of the SASB Standards Board Sector Chair for Technology & Communications USA	<b>Leveraging Data Science in Internal Audit</b>  Vincent Cheang Director, Internal Audit GIC Pte Ltd. Singapore	<b>Integrate Cybersecurity Risk Assessment Into the Annual Internal Audit Plan</b>  Kamal Dua, CPA, CGMA, FCA Senior Vice President and Chief Audit Executive Leidos Inc. USA  Krish Krithivasan Chief Executive Officer OEQ Inc. USA	<b>Defining and Measuring the Value of Internal Audit: Best Practices to Increase Your Added Value</b>  Marc Eulerich, CIA Professor, Internal Audit University of Duisburg-Essen Germany
2:00 – 6:00 p.m.	<b>Workshop 1: Session Details Being Finalized</b>				
4.2 CPE					

Wednesday, 16 June 2021

9:15 – 9:30 a.m. SGT	<b>2021 International Conference Day Three Welcome</b>				
9:30 – 10:30 a.m. SGT <b>1.2 CPE</b>	<b>General Session 3: Smart Cities 2.0</b> Dr. Ayesha Khanna Expert in Artificial Intelligence, Smart Cities, and Fintech Singapore				
10:30 – 11:00 a.m. SGT	<b>Virtual Networking Break</b>				
	<b>The Future of Internal Audit</b>	<b>Risk, Controls, and Compliance</b>	<b>Data for Intelligent Auditing</b>	<b>Cybersecurity and Technology</b>	<b>Essential Skills: Beyond the Audit</b>
11:00 a.m. – 12:00 p.m. SGT <b>1.2 CPE</b>	<b>CS 5-1</b> <b>Who Is the Auditor of the Future and How Can We Develop and Recruit Them?</b>  Mara Ash, CIA, CGAP, CRMA, CGFM Chief Executive Officer Business & Financial Management Solutions, LLC USA	<b>CS 5-2</b> <b>Fraud Risk Management: How to Execute (Inventory, Evaluation, Risk, Control Matrix, Heat Map, and Action Plans)</b>  Jorge Badillo, CIA, QIAL, CCSA, CGAP, CRMA, CISA Internal Audit Manager SCM Minera Lumina Copper Chile Chile	<b>CS 5-3</b> <b>Embark, Train, Leverage: Journey to Internal Audit Data Analytics</b>  Jason Bier, CIA, CISA Senior Vice President and Head, IT Audit LPL Financial USA  Robert Hayes Vice President, Audit Data Analytics LPL Financial USA  Christina Mehlretter Senior Vice President, Internal Audit LPL Financial USA	<b>CS 5-4</b> <b>Virtual K-Virtual Audit 'LANSeon Audit'</b>  Sung Jin Ahn Deputy General Manager KEPCO KPS South Korea	<b>CS 5-5</b> <b>Trusted Advisor in a Disruptive Landscape</b>  Woon Teck Tay, CIA, CRMA, FCA Singapore, FCPA Australia, FSID, FCMI UK, MAICD, AIPAS Managing Director RSM Risk Advisory Pte Ltd. Singapore
12:00 – 12:30 p.m. SGT	<b>Virtual Networking Break</b>				
	<b>The Future of Internal Audit</b>	<b>Risk, Controls, and Compliance</b>	<b>Data for Intelligent Auditing</b>	<b>Cybersecurity and Technology</b>	<b>Essential Skills: Beyond the Audit</b>
12:30 – 1:30 p.m. SGT <b>1.2 CPE</b>	<b>CS 6-1</b> <b>The Next Generation of Internal Auditing: Are You Ready?</b>  Gordon Braun Managing Director Protiviti USA	<b>CS 6-2</b> <b>Enhance Understanding of the Three Lines Model and Apply It to the Real World</b>  Hiroshi Yanase, CIA, CCSA, CFE Chief Internal Auditor Simmons Co., Ltd. Japan  Tae Fujii Manager Simmons Co., Ltd. Japan	<b>CS 6-3</b> <b>How Internal Audit Can Turn the COVID-19 Pandemic Into a Useful "Post-event" Analysis</b>  Mark Harrison, CIA, CRMA Managing Director Sententia Consulting Australia	<b>CS 6-4</b> <b>Elevate Your Audit With Drones!</b>  Deniz Appelbaum, PhD Assistant Professor Montclair State University USA	<b>CS 6-5</b> <b>Emotional Intelligence (Squared): Authentic Leadership for Talent Management</b>  Terri Rogers, CIA, CPA Chief Audit Executive United Community Bank USA

9:15 – 9:30 a.m. SGT	<b>2021 International Conference Day Four Welcome</b>				
9:30 – 10:30 a.m. SGT <b>1.2 CPE</b>	<b>General Session 4: Hackers: The Internet's Immune System (for the Age of COVID-19)</b> Keren Elazari Cyber Security Analyst, Author, and Friendly Hacker Israel				
10:30 – 11:00 a.m.	<b>Virtual Networking Break</b>				
11:00 a.m. – 12:00 p.m. SGT  <b>1.2 CPE</b>	<b>The Future of Internal Audit</b>	<b>Risk, Controls, and Compliance</b>	<b>Data for Intelligent Auditing</b>	<b>Cybersecurity and Technology</b>	<b>Essential Skills: Beyond the Audit</b>
	<b>CS 7-1</b> <b>First Scrum Model for Audit and Its Effects on Value Delivery</b>  Cristián Briones Maira, CSM, CCXP Agile Culture Director Innova Agile Chile  Eladio Piña Gálvez, CSM Audit Manager, Banco de Chile President, IIA-Chile Chile	<b>CS 7-2</b> <b>Spotlight on the Financial Crime Compliance (FCC), Regulatory Compliance, and Audit Relationship</b>  Syeda Mehar Zehra, CAMS MLRO and Head, AML and Compliance HBL Currency Exchange Pakistan	<b>CS 7-3</b> <b>Using Advanced Analytics to Move Into Continuous Monitoring</b>  Anya Drake Director Protiviti USA  Kevin Leicht Managing Director Protiviti USA	<b>CS 7-4</b> <b>Gamification of IT Security Training in the World of Digitalization</b>  Larry Hertzog Butler, CIA, CRMA, CPA, CGMA, CRISC Head, Internal Audit Delivery Hero SE Germany  Dr. Dominik Förschler, PhD, Dr. rer. pol., CIA, CRMA Managing Director and Senior Equity Partner ARC Institute Germany	<b>CS 7-5</b> <b>Diversity and Inclusion: Shining a Spotlight to Achieve Real Change</b>  Sharon Messerschmidt, CIA, CPA, MPA Director, General Audit Public Service Commission, Government of Canada Canada  Jo-Anne Vallee Audit Director Public Service Commission, Government of Canada Canada
12:00 – 12:30 p.m.	<b>Virtual Networking Break</b>				
12:30 – 1:30 p.m. SGT  <b>1.2 CPE</b>	<b>The Future of Internal Audit</b>	<b>Risk, Controls, and Compliance</b>	<b>Data for Intelligent Auditing</b>	<b>Cybersecurity and Technology</b>	<b>Essential Skills: Beyond the Audit</b>
	<b>CS 8-1</b> <b>Building an Internal Audit Function for an Innovative 21st Century Organization</b>  Laval Wong Sick Wah, CIA, FCA Chief Internal Audit Officer Asian Infrastructure Investment Bank China	<b>CS 8-2</b> <b>A Mouse in the House: Don't Lose Sight of Internal Control in the Panic Around External Threats</b>  Aidan Parisian Vice President, Customer Strategy Fastpath  Frank Vukovits Director, Strategic Partnerships Fastpath USA	<b>CS 8-3</b> <b>Adversarial AI Attacks and Future AI Regulations</b>  Chien Siang Yu Chief Innovation and Trust Officer Amaris AI Singapore	<b>CS 8-4</b> <b>Digital Trust in a Post-COVID-19 Environment</b>  Wai Khin Hoi, CISSP, CRISC, CISM, CBCP, FCFI Director, Technology Consulting RSM Risk Advisory Pte Ltd. Singapore	<b>CS 8-5</b> <b>Managing the Hot Seat in Government Auditing: How Not to Get Burnt</b>  Mike Fucilli, CIA, QIAL, CRMA, CGAP, CFE Principal Consultant MAS Audit Services USA
2:00 – 6:00 p.m. SGT <b>4.2 CPE</b>	<b>Workshop 2: Supporting Organizational Ethics: Internal Audit's Role in a Changing World</b>				

# CONFERENCE-AT-A-GLANCE

Friday, 18 June 2021

9:15 – 9:30 a.m. SGT	<b>2021 International Conference Day Five Welcome</b>				
9:30 – 10:30 a.m. SGT	<b>General Session 5: Internal Audit Imeratives Post Covid-19</b>				
<b>1.2 CPE</b>	<p>Ranjit Singh Taram Singh, CIA, CRMA 2020–21 IIA Director of Global Services of the Global Board Malaysia</p> <p>Jenitha John, CIA, QIAL 2020–21 IIA Chairman of the Global Board South Africa</p>				
10:30 – 11:00 a.m. SGT	<b>Virtual Networking Break</b>				
	<b>The Future of Internal Audit</b>	<b>Risk, Controls, and Compliance</b>	<b>Data for Intelligent Auditing</b>	<b>Cybersecurity and Technology</b>	<b>Essential Skills: Beyond the Audit</b>
11:00 a.m. – 12:00 p.m. SGT	<p><b>CS 9-1</b> <b>Internal Audit Reimagined: The Race for Relevance</b></p> <p>Imran Zia Director, Audit and Assurance Government of British Columbia Canada</p>	<p><b>CS 9-2</b> <b>Mitigating Risk in the Post-COVID-19 Era</b></p> <p>Tim Klatte Head, Forensic Advisory Services Grant Thornton China</p> <p>Jack Wei Partner Grant Thornton China</p>	<p><b>CS 9-3</b> <b>Auditing Bias in Artificial Intelligence Models</b></p> <p>Arvind Mehta, CISA, C-EH Vice President, IT Audit and Analytics EXL Services, Inc. USA</p>	<p><b>CS 9-4</b> <b>KRIs for IT Governance in a Post-pandemic World</b></p> <p>Robert Luu Acting Managing Director and Client Partnership, Asia-Pacific and Japan Galvanize Singapore</p>	<p><b>CS 9-5</b> <b>How to Help Auditors Develop While Ensuring They Don't Leave</b></p> <p>Maciej Piolunowicz Head, Internal Audit Bank Gospodarstwa Krajowego Poland</p>
<b>1.2 CPE</b>					
12:00 – 12:30 p.m. SGT	<b>Virtual Networking Break</b>				
12:30 – 1:30 p.m. SGT	<b>Closing Keynote: The Five Disruption-proof Trends Shaping Our World and Their Impact on Politics, Business, and Technology</b>				
<b>1.2 CPE</b>	<p>Afshin Molavi Senior Fellow, Foreign Policy Institute Johns Hopkins University School of Advanced International Studies (SAIS) USA</p>				

**18.0 CPE**  
(workshops not included in total)

# International Conference (IC) 2021 14 – 18 June

## Frequently Asked Questions

### Conference Details

#### 1. What are the conference dates and timings of the IC 2021?

Monday, 14 June to Friday, 18 June 2021

Date	Timing for main sessions (SGT)	Timing for Additional Workshops (SGT)
Mon, 14 Jun	9.00am – 1.30pm	-
Tue, 15 Jun	9.15am – 1.30pm	2.00pm – 6.00pm
Wed, 16 Jun	9.15am – 1.30pm	-
Thu, 17 Jun	9.15am – 1.30pm	2.00pm – 6.00pm
Fri, 18 Jun	9.15am – 1.30pm	-

More information is available on the IC 2021 website:

<https://ic.globaliia.org/2021/Pages/about.aspx>

### Programme

#### 2. When will the programme be released?

The programme information is coming soon.

Visit the IC 2021 website for updates: <https://ic.globaliia.org/2021/Pages/about.aspx>

#### 3. What is the difference between live streaming and rebroadcast?

	Live streaming	Rebroadcast
Conference timings	Broadcast in <b>Singapore Standard Time (GMT +8)</b>	Broadcast in <b>Eastern Standard Time (GMT -5)</b>
Sessions	<ul style="list-style-type: none"> <li>All General sessions</li> <li><b>All</b> concurrent session</li> <li>Exhibit hall access</li> <li>Live Speaker Q&amp;A</li> <li>Session playbacks (all sessions)</li> <li>Attendee networking &amp; engagement</li> </ul>	<ul style="list-style-type: none"> <li>All General sessions</li> <li><b>Selected</b> concurrent session</li> <li>Exhibit hall access</li> <li>Live Speaker Q&amp;A</li> <li>Session playbacks (all sessions)</li> <li>Attendee networking &amp; engagement</li> </ul>
CPE hours	Up to 18 hours	Up to 18 hours

### Multiple options for participation

	Broadcast Time Zone	Max CPE hrs	All General Sessions	All Concurrent Sessions	Select Concurrent Sessions	Exhibit Hall Access	Live Speakers Q&A	Live Attendee Engagement	Session Playback for all sessions
All Access	Singapore Standard Time (GMT +8)	18	✓	✓		✓	✓	✓	✓
Rebroadcast	Eastern Time (GMT -5)	18	✓		✓	✓	✓	✓	✓



**Frequently Asked Questions**

**Registration**

**4. Where can I register and pay for the IC 2021?**

IIA Global's 2021 International Conference website:

<https://ic.globaliia.org/2021/Pages/register.aspx>

Registrants will have to contact IIA Global should they have issues/questions on their registrations. All registration fees are in USD.

**5. What is the log in credentials required to register for IC 2021?**

Log in: Your IIA member ID

Password: Your password

**6. What is the registration fee for the IC 2021?**

<b>Live Streaming Category</b>	<b>Early Bird* (USD)</b>	<b>Standard (USD)</b>
Live streaming - IIA Member of the following Local Affiliates* *Local Affiliate rates apply to IIA members from the following IIA Institutes/chapters in ASEAN: <ul style="list-style-type: none"><li>• Singapore</li><li>• Brunei</li><li>• Cambodia</li><li>• Indonesia</li><li>• Laos</li><li>• Malaysia</li><li>• Myanmar</li><li>• Philippines</li><li>• Thailand</li><li>• Vietnam</li></ul>	695	895
Live stream – IIA Member	795	995
Live stream - Non-member	NA	1,195
Group discount (10 or more pax)	595	795

\* Early bird ends on Friday, 16 April 2021 at 11:59 p.m. ET.  
(Saturday, 17 April 2021 at 11.59am SGT)

<b>Rebroadcast Category</b>	<b>Member (USD)</b>	<b>Non-member (USD)</b>
Rebroadcast	795	1,195

**7. When is the closing date for the early bird registration?**

Early registration savings end on Friday, 16 April 2021 at 11:59 p.m. ET.  
(Saturday, 17 April 2021 at 11.59am SGT)

**Non-Member Registration**

**8. I am a non-member, how can I register for the conference?**

You will need to create a customer profile prior to registering.

Create an IIA profile: <https://register.theiia.org/>

After registering for the account, you can log in to the IIA account with your email address and password to register for the conference.

Do take note of the Global Account Number in your profile, which you can use to log in to your account for the conference.

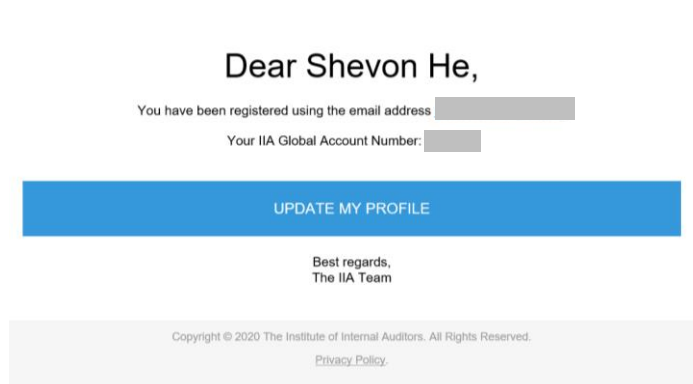


**9. I am a non-member who is part of the group registration. Do I need to create a customer profile?**

Yes, you are required to create a customer profile prior to the submission of your registration to allow IIA Global to process your registration.

Create an IIA profile here: <https://register.theiia.org/>

After registering for the account, you will receive an email with your Global Account number.



We will require the Global Account Number to be included in the group registration excel sheet.

**Frequently Asked Questions**

**Group Registrations/ Discounts**

**10. I have a group of 10 or more registrants. Am I eligible for group discount? What is the group discount rate?**

Yes, group discount is eligible for group with 10 or more registrants. The registrants can be IIA members or non-members to enjoy the special rates:

Early bird group rate: USD 595 per registrant

Standard group rate: USD 795 per registrant

To enjoy the group rate, please contact [international.conference@executiveevents.com](mailto:international.conference@executiveevents.com) to register.

**11. Is the group of 10 or more registrants required to be from the same organisation to be eligible for the group discounts?**

No, the group of 10 pax or more do not require to be in the same organisation. They must be residents in Singapore.

**12. Does the group of 10 or more registrants require to be IIA members?**

The group of registrants can be IIA members or non-members.

**13. Under the group registration, we would require individual invoices to be issued to each registrant. Can it be done?**

Yes, the conference organiser is able to issue 1 invoice per registrant under the group registration.

Please contact [international.conference@executiveevents.com](mailto:international.conference@executiveevents.com) to arrange for the invoices.

**Payment Options**

**14. What are the available payment options to pay for the registration fees?**

- Credit Card
- Wire Transfer (There will be an additional US\$20 processing fee for payments via wire transfer)

**15. I have completed the registration form. How do I proceed to make payment?**

You can make payment by credit card upon completion of the registration form.

**Frequently Asked Questions**

**16. I have completed the registration form, but I require an invoice to arrange for payment. What should I do?**

Complete the registration form until the payment page, contact The International Conference Event Team to request an invoice for payment.

IIA International Conference Events Team Contact:  
International: 1-877-749-8831  
US: 720-880-5638  
Email: [International.Conference@executiveevents.com](mailto:International.Conference@executiveevents.com)

Note: Registration is not confirmed or reserved until full payment is received.

**17. I have completed the registration form but have not made the payment. Is my registration confirmed?**

No, your registration will only be confirmed when full payment is received.

**18. I am only able to make payment after the early bird rate deadline, am I still eligible for the early bird rate?**

No, the payment for the registration fees must be made within the early bird rate period, regardless of individual or group registration. If not, you will be charged the next conference rate.

**Cancellation and Refund Policies**

**19. I am unable to participate in the conference. Am I able to cancel my registration?**

Cancellations must be made in writing before the event's start date. IIA Global's cancellation policy is as follows: below.

<b>Period</b>	<b>Refund Policy</b>
Before 15 May 2021	100% refund
From 15 May 2021 to 31 May 2021	Non-refundable fee of USD 295 is applicable
1 June onwards	No refund

Write to [International.Conference@executiveevents.com](mailto:International.Conference@executiveevents.com) to cancel.

**20. I have cancelled my registration. When will I receive my refund?**

The refunds will be processed within 30 days after the conference.